

Making a difference in people's lives and local communities

Ascend Cares Foundation

2020 ANNUAL REPORT

Making an impact every year

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TOTAL PROJECTS

181

ASCEND VOLUNTEERS

1,863

HOURS VOLUNTEERED

7,204

Letter from the Chairman

Remaining passionate about caring

The coronavirus changed our world. We had to rethink how to live, work and do basic everyday things. And Ascend Cares had to rethink how to help each other and our communities.

Hands-on volunteering is one of many things we take pride in when helping local organizations. While we do donate money, our focus is to ensure that all monetary donations are accompanied with donations of volunteer leadership, skills and time. Ascend Cares volunteers are out there in the communities showing how we care and interacting with people.

At the start of 2020, we continued our in-person volunteering. By mid-March, like many things we previously took for granted, most hands-on opportunities came to a stop. Businesses closed, schools shut down and people began to face an uncertain future.

As volunteer opportunities dried up, people needed help more than ever, and Ascend Cares responded. First, we organized virtual projects for volunteers who wanted to help from a safe distance. Then, Ascend Cares began connecting organizations together.

Instead of serving at a soup kitchen, we had food delivered from a local restaurant. By connecting these places together, we were able to feed those in need and support a business.

Despite the global pandemic, the foundation didn't waiver. We awarded a record-breaking amount of \$178,500 in scholarships to our Ascend students. By waiving the hands-on requirement for Community Impact Grants, more than 100 grants were given to help our communities. For our Global Day of Caring, 785 volunteers made a difference in the lives of 13,136 people.

So while the world changed, the foundation of Ascend Cares and passion of our volunteers will always remain the same.

Tom Boggs

Tom Boggs
Chairman of Ascend Cares

Ascend Cares Foundation 1/

Children's Health and Safety

Supporting a child's health and safety can happen in many ways. Ascend Cares projects include providing essential items such as shoes and socks. If a child is in a safe place, volunteers support the organization by delivering food. Because we know happiness is important to a child's health, Ascend Cares organizes fun surprises to brighten their day. With more than 50 projects, Ascend Cares has helped thousands of children in our communities around the world.

TOTAL PROJECTS

ASCEND VOLUNTEERS

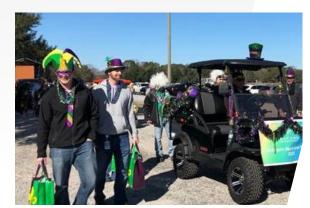
HOURS VOLUNTEERED

58

484

2,115

PER CONDICE INTO





Kidz Harbor

CHOCOLATE BAYOU

Kidz Harbor is a safe, secure place for children to stay who have been removed from their homes due to abuse or neglect. Ascend Cares has partnered with Kidz Harbor for years with events and projects to support the nonprofit organization. Volunteers at Chocolate Bayou, realizing it can be difficult for a child to be in a new place, organize fun surprises like snow cones and birthday parties.

Escambia Westgate School

PENSACOLA

Many of the students at Escambia Westgate School have disabilities and are not able to attend local parades due to noise, crowds and mobility. At the school's annual Mardi Gras parade, Ascend Cares Pensacola had fun handing out beads and seeing the excited children. Over the years, Ascend Cares has completed many projects to support the school and its students.

Meg's House

GREENWOOD

Many nonprofit organizations have an increase in needs for their daily operations but, due to the pandemic, volunteers are limited with hands-on involvement. Ascend Cares Greenwood continued to help Meg's House Shelter for Abused Women and Children by providing a hot meal from a local restaurant. The food was delivered along with gift cards to purchase groceries. Meg's House provides emergency shelter, food and programs to women and children fleeing from domestic violence.



Kids' Meals

HOUSTO

Many children rely on local organizations for their meals. Kids' Meals makes and delivers free, healthy meals to the homes of hungry children. Ascend Cares Houston found a way to help Kids' Meals from home. Volunteers and family members gathered markers, crayons and stickers to decorate the lunch sacks used to pack meals. More than 350 lunch sacks were donated, allowing Kids' Meals to deliver meals to children that included colorful, fun drawings and positive messages.



North Alabama Foster Closet

DECATUE

November is National Adoption and Foster Care Awareness Month. For the entire month, Ascend Cares volunteers across the U.S. donated to the Share a Pair Shoe and Sock Drive for foster children in local communities. Ascend Cares Decatur delivered 58 pairs of shoes and 136 pairs of socks to the North Alabama Foster Closet, ensuring that dozens of kids and teens in foster care will receive new shoes and socks. Across our sites, a total of 224 pairs of shoes and 859 pairs of socks were donated to local organizations.

Education

Ascend Cares education projects support students, teachers, schools and communities. Our volunteers completed 36 projects that included promoting science in communities, thanking teachers and supporting students with school supplies and mentoring.

TOTAL PROJECTS

36

ASCEND VOLUNTEERS

300

HOURS VOLUNTEERED

666



Communities in Schools CHOCOLATE BAYOU

Ascend Cares Chocolate Bayou exhibited at the Communities in Schools STEM Expo attended by more than 200 students and their families. The local nonprofit organization provides students with resources, tools and skills to have a successful education. Using chemistry and biology experiments, our volunteers showed students you can learn and have fun at the same time.



Yellowstone Academy

HOUSTON

Every month Ascend Cares Houston hosts lunches then stays to provide small group tutoring and mentoring for the students at Yellowstone Academy. This kind of direct, personal attention helps students succeed in areas where they are struggling in school.



Fairview Elementary School

DECATUR

Students at Fairview Elementary School will have fun playing on their new playground. Ascend Cares Decatur prepped the ground for the installation of new playground equipment the foundation purchased for the school.



Adopt a Teacher

PENSACOLA

Ascend Cares projects support students as well as teachers. Volunteers at Pensacola thanked teachers during Teacher Appreciation Week. Ascend Cares Pensacola adopted 75 teachers for the Adopt a Teacher program organized by local communities. Volunteers delivered gift baskets to make sure the teachers know how much they are appreciated.



Kindergarten school

AVNCHVI

Children are excited to start school and need the necessary supplies to have a great year. Ascend Cares Suzhou built a connection with a local kindergarten, and volunteers donated 160 backpacks filled with supplies to welcome kids back to school.

Housing

While a person might have a roof over their head, some things simply make a place feel more like home. Ascend Cares projects to support housing, one of the foundation's primary focus areas, included renovating a building to give children a place to stay, providing food and essential items to local shelters and helping to keep senior citizens cool in the hottest days of summer. These projects all have one thing in common - they give a sense of comfort to people living in familiar and unfamiliar places and situations.

TOTAL PROJECTS

ASCEND VOLUNTEERS

HOURS VOLUNTEERED

1.514



Today's Harbor for Children

CHOCOLATE BAYOU & HOUSTON

Today's Harbor provides resources, support and guidance for abused and neglected children. Ascend Cares' Chocolate Bayou and Houston teams partnered with Gallant Builders to renovate one of the organization's primary living facilities, a building that provides children a place to stay who don't have a sponsor family on relief weekends. Volunteers removed old carpet, cleaned, painted, installed fixtures and assembled furniture to make the house feel more like a home for the organization's young residents.

Local homeless shelter **GREENWOOD**

Homeless shelters are in constant need of essential items to give to those living at their facilities. Ascend Cares Greenwood set up a drive to donate toiletries, healthcare products and food to a local homeless shelter.

De Kievitshorst

TILBURG

Ascend Cares Tilburg visited De Kievitshorst, a retirement and assisted living facility. They surprised employees and volunteers with gifts to thank them for their hard work and efforts taking care of the residents during the pandemic.

Alfred-Washburn Center

PENSACOLA

Ascend Cares Pensacola cooked and served soup at the Alfred-Washburn Center, a local homeless shelter. In addition to the work at the soup kitchen. volunteers filled and supplied more than 200 sack lunches as well as care packages containing everyday essentials like socks, gloves and blankets.



Habitat for Humanity of Morgan County

A family's dream of owning a home will become a reality. Through Habitat for Humanity of Morgan County, Ascend Cares Decatur helped build a home for a local family. Volunteers spent hours constructing and framing the house.

Council on Aging

PENSACOLA

The "Senior Chill Out" is an event that helps seniors who are vulnerable to excessive heat stay cool when summer temperatures reach dangerously high numbers. Ascend Cares Pensacola donated \$10,000 to the Council on Aging to support the purchase of air conditioners and fans for area residents.

Fedasil Rixensart

BELGIUM

With strict COVID regulations in place, everyone must wear masks in public and disinfect their hands. Ascend Cares Belgium recognized that not everyone has access to these materials. Volunteers filled more than 200 care packages that included face masks, hand sanitizer and safety information for the residents at Fedasil Rixensart, a local shelter for mothers and children.





Hunger

In the United States, alone, more than 40 million people face hunger and food insecurity each day. For them, getting food on the table can come down to living one day at a time. The organizations that serve these communities rely on support and funding from local partners like Ascend Cares. In 2020, volunteers participated in food drives, served meals at soup kitchens and distributed food to help people in need.

TOTAL PROJECTS

48

ASCEND VOLUNTEERS

366

HOURS VOLUNTEERED

1,202



Kidz Harbo

HOCOLATE BAYO

Ascend Cares volunteers and first responders from our Chocolate Bayou Emergency Response Team arrived in their fire truck to surprise the children at Kidz Harbor and deliver milk and fruit. With more than 200 children living at the facility, Kidz Harbor has struggled to ensure its residents have plenty of food during the pandemic.



Barrels of Love

DECATUR

Every year Ascend Cares Decatur participates in Barrels of Love, a food drive that stocks local pantries. In 2020, Ascend Cares volunteers broke their annual food drive record by collecting and donating more than 7,000 nonperishable items to help families in need.



Carver Park

PENSACOLA

Many children depend on schools for breakfast and lunch. Every week Ascend Cares Pensacola has been partnering with local organizations to collect and package food for children and families at Carver Park. Volunteers distributed more than 10,000 pounds of food and also served at the Carver Park Summer "BreakSpot" locations where children can get a free, balanced meal during the summer.



Loaves & Fishes

HOUSTON

Houston volunteers prepared and served food at Loaves & Fishes soup kitchen. The organization serves 200 to 400 home-cooked lunches six days a week to those in need in downtown Houston. Ascend Cares also hosted a giving back project with volunteers from around the world who donated more than 200 pairs of socks, 400 sanitary wipes and cleaning supplies to support Loaves & Fishes' everyday mission.



Food Bank of Greenwood County GREENWOOD

Ascend Cares Greenwood packed 125 holiday food boxes at the Food Bank of Greenwood County with donations from a site-led food drive. The drive also provided additional meaning as Ascend volunteers had the chance to connect with community members as they carried the boxes to their cars.



Fairhope West Elementary

OLEY

Ascend Cares Foley donated items to a food drive at Fairhope West Elementary to support local first responders. Students collected food staples such as coffee, soda, pretzels and candy and later distributed the items to community helpers to show them how much they are appreciated and essential to the community.



Sewa International

CHOCOLATE BAYOU

When Hurricane Harvey made landfall in 2017, a local community organization growing commercial greens lost their greenhouses to flood damage. As the Alvin area community faced poverty with more than 200 families living in overcrowded houses, Ascend Cares Chocolate Bayou partnered with Sewa International to repair and rebuild four greenhouses to help feed the community's residents.

Ascend Cares Foundation 9/ Hunger 2020 Annual Report

Military

Many of our volunteers have family members and friends in the military, and are veterans, themselves. Our military projects were created to thank those who currently serve and help organizations that support veterans when they return home.

TOTAL PROJECTS

ASCEND VOLUNTEERS

HOURS VOLUNTEERED

1,073



Care packages

DECATUR AND PENSACOLA

Throughout the year, Ascend Cares Decatur and Pensacola send care packages to active military personnel around the world. The care packages are sent to family members and friends of employees and contractors at both sites.

Trees for Houston at Camp Hope

HOUSTON

Ascend Cares worked with Trees for Houston and Camp Hope to plant 23 trees around the facility's new veteran family townhomes. Camp Hope provides a safe place for victims of trauma and post-traumatic stress events. Ascend Cares Houston has been working with both organizations for more than three years to support their missions.

Support Our Troops

HOUSTON

Ascend Cares Houston honored troops and veterans with care packages that included a letter, an inspirational Ascend Cares challenge coin and protective mask. Volunteers also wrote letters of thanks to soldiers and National Guard members through the organization Support Our Troops.

Packed for the Heroes

TILBURG

Volunteers in Tilburg donated gifts to Polish veterans through the charity organization Packed for the Heroes. The organization provides veterans with live-in special housing and easy-to-prepare food.



The Warrior's Refuge CHOCOLATE BAYOU

Ascend Cares Chocolate Bayou continues to partner with The Warrior's Refuge to offer its veteran residents shelter, counseling, life resources and skills training. Volunteers from Chocolate Bayou renovated the organization's kitchen and dining room. The project included replacing ceilings and walls, painting, installing kitchen countertops and expanding the pantry. With these improvements, The Warrior's Refuge will be able to serve even more veterans who need help.





Global Day of Caring

More than 700 volunteers helped organizations around the world for the Ascend Cares Global Day of Caring. The foundation organized many virtual projects enabling our volunteers to make a difference in-person or at home.

TOTAL PROJECTS

ASCEND VOLUNTEERS

COMMUNITY MEMBERS HELPED

36

785

13,136

Key Partner Showcase

During the Global Day of Caring, we asked our volunteers to vote for their favorite Ascend Cares key partner. Employees across our sites submitted videos to highlight the local community organizations that they've supported over the years. The Ascend Cares Key Partner Showcase winner was the Decatur Police Department's "Shop with a Cop" program. After receiving the most votes, the police department received \$3,000 from Ascend Cares to further their community work.



Highway clean up

GREENWOOD

Greenwood volunteers spent their Global Day of Caring over a two-day period to help keep their community clean. The work included cleaning up and restoring the highway that leads to the site.

Fisher House

HOUST

A pillowcase can add color to a room and brighten someone's day. Ascend Cares Houston met virtually to sew pillowcases for the residents of Fisher House. The organization provides housing for families and patients receiving medical care at major military and VA medical centers.

SoléAna Stables

CHOCOLATE BAYOU

Ascend Cares Chocolate Bayou built horse stalls at SoléAna Stables, a nonprofit organization that provides horseback lessons as therapy for children with special needs. The stalls will provide shelter and comfort to animals that serve as the foundation of the organization's therapy program.

Senior living facilities

DECATUR

Residents at senior living facilities in Decatur have some new visitors thanks to Ascend Cares. Volunteers and family members assembled and decorated birdhouses that were hung outside the residents' room windows.

Hives for Heroes

HOUSTO

Hives for Heroes empowers veterans to embrace a healthy transition from military to civilian life through a focus on honey bee conservation, suicide prevention and mental health support and fellowship. Ascend Cares volunteers from Houston helped to label and package honey harvested by the veterans to prepare it for distribution.

Backpacks

SHANGHAI

As a part of the Global Day of Caring, Shanghai volunteers gathered and filled backpacks with paper, painting pens, face masks and a hand-written note. More than 150 backpacks were given to local kindergarten students so they had the supplies they needed for the new school year.









Community Impact Grants

For an organization whose mission centers around hands-on service, a global pandemic is a worst-case scenario. "The Ascend Cares Foundation prides itself on actively being in communities helping people," says Lynn Crear, the Ascend Cares Board member who leads the Community Impact Grants team.

TOTAL PROJECTS

117

AWARDED

\$347,369



"As the pandemic continued, we realized in-person volunteering would not be possible."

Lynn CrearBoard of Directors
Pensacola

Community Impact Grants have always required personal participation from the employees who apply. For that reason, they've provided some of the most inspiring connections for the foundation year after year. These are nonprofit organizations our employees care about because they are personally involved, some, for many years. The grants give volunteers an extra boost of support for causes they truly care about.

By mid-2020, communities were following quarantine guidelines and many organizations could not risk allowing visits from volunteers. Applications for Community Impact Grants had slowed to nearly a stop. But the needs had not disappeared.

In fact, quite the opposite. The Community Impact Grants team found that nonprofits were struggling to do more with less than ever. While employees were still very eager to help, the Ascend Cares board decided to take action.

"We said, 'Let's be impactful,'" says Lynn. "Let's do whatever we can to make a difference in the face of this challenge to support needs in our communities." The Ascend Cares board made the decision to temporarily suspend the requirement for hands-on involvement from grant applications.

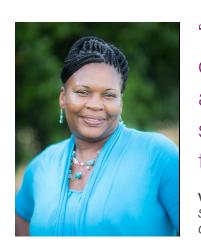
Then they went a step further, challenging employees to reconnect with organizations that they had helped in the past and find out their current needs.

The response was overwhelming.

With many families struggling, local charities were inundated with requests for help but hindered by COVID restrictions and a lack of fundraising opportunities. Community Impact Grant funds allowed Ascend Cares volunteers to purchase food, cleaning supplies, masks and extra equipment to perform services. Many grants went to food banks and meal providers who had been stretched thin as they helped their communities through the difficult year.

Creative ways to meet the unique challenges began to emerge such as scheduling a food truck to serve meals to veterans and the homeless at the soup kitchen in Greenwood; thousands of masks sewn and delivered to businesses in Pensacola; and video equipment to enable a children's theatre near Decatur could deliver their educational productions to schools by live stream.

But the lack of a hands-on requirement did not dampen active participation by Ascend Cares volunteers. Board member Valerie Dansby in Greenwood said it was inspiring to see volunteers staying connected with local organizations. "Even though this was hard, we were able to adapt and adjust," says Valerie.



"We would schedule deliveries and the schools and the food banks would send us pictures. The teamwork was still there."

Valerie Dansby Site Community Team Leader Greenwood

In a year unlike any other, our foundation faced unique challenges and opportunities. After enabling employees to help organizations when they needed it most, our volunteers responded in true one Ascend fashion.

Ascend Cares funded Community Impact Grants for more than twice the annual budget to meet needs in the community during this unprecedented time.

Community Service Scholarships

Getting a college degree or certificate is challenging at the best of times, and students need all the financial and emotional support they can get. The Ascend Cares Community Service Scholarship Program invests in the education of Ascend employees and their families who have exceptional volunteer experience.

SCHOLARSHIPS

118

AWARDED

\$178,500

One recipient of the 2020 scholarships faced even more challenges when COVID-19 disrupted the volunteer projects she had planned, but Akhila Maruvada remain committed to exemplifying the qualities Ascend Cares stands for: education and community service.

Transforming a hobby into a therapeutic outlet

As a sophomore in high school, knitter Akhila Maruvada made a stuffed rabbit for a friend. For her, it was a simple project, but her friend loved it so much she asked Akhila to teach her to knit. Akhila obliged, and a few months later, her friend mentioned how therapeutic she'd found knitting to be.

The two of them taught a few more stressed-out friends to knit, and around that time, Akhila learned of a local children's hospital accepting knitted items such as blankets and hats. That's when she formed Project Yarn, a knitting club with a community service focus.

"We were all super stressed out at the time," says Akhila, the daughter of Krishna Maruvada, process technology director at the company's Decatur site. "Project Yarn was primarily a mental health club that benefited the community in creative ways."

Ascend Cares loved Akhila's creativity and passion for service, and awarded her a \$500 Ascend Cares Community Impact Grant to continue making a difference beyond high school.

Unfortunately, COVID changed Akhila's plans to use the grant to expand for Project Yarn in her senior year, and now she's a freshman at the University of Alabama at Birmingham. The club remains, though – a new group of students has taken it over, and because Akhila has a year to invest the grant money, she's currently volunteering for community-focused organizations at college, looking for the right fit.

One organization she's passionate about is Blazer Kitchen, a food pantry that serves anyone in need. After seeing the challenges of living in a food desert in Birmingham, Akhila is considering using the grant money to start teaching cooking classes using the produce available at Blazer Kitchen. That way, she can help teach people to feed themselves with food they can grow.

No matter how she invests her Community Impact Grant, Akhila is focused on teaching others, whether she's showing them how to prepare Brussels sprouts or knit stuffed animals. She's grateful to Ascend Cares for having faith in her ability to make the world a better place.

Hardship Grants

Forrest Gump had it right: Life is like a box of chocolates. You never know what you're gonna get. While this is an accurate analogy to describe many of life's unexpected events, we all know the hardships we face do not always taste as sweet as chocolate. And those less-sweet moments often require an extra helping hand.

The Ascend Cares Hardship Grants have been that extra hand reaching out to employees. For help with anything from a personal situation that impacts an employee's everyday needs to a natural disaster that affects an entire region, Ascend team members can count on Hardship Grants for emergency aid when they need it the most.

When Hurricane Sally made landfall on September 16, 2020, the western Florida Panhandle and southern Alabama – including Ascend's Pensacola and Foley sites – were not spared. Sally brought heavy rain, flooding and tornado warnings. More than 50 employees had damage to their homes and cars. The Hardship Committee awarded a total of 30 grants to help employees and contractors.

"When Hurricane Sally hit, it was a difficult situation for multiple reasons," says Beverly Nedab, principal human resources business partner at Ascend's Pensacola plant. "The hurricane not only damaged the site, but many of our employees were personally impacted in some way by the storm."

HR teams at Pensacola and across our sites helped to contact all employees one by one. "We first made sure employees and their families were safe; our top priority," says Beverly. "Then we checked to see if they needed help."

The team developed a tiered system to help employees recovering from the hurricane. Damage ranged from roof repairs to more severe damages that left some without a place to live. Ascend Cares was able to place those individuals in hotels until their homes were repaired.

But the efforts didn't stop there. The Pensacola leadership team arranged for each employee to receive five gallons of gas and provided breakfast, lunch and dinner to employees who needed food.

"We understand some employees are reluctant to ask for help, so reaching out to them personally was important," says Beverly. "Talking with employees and actually hearing the positive impact your efforts are having on their lives is truly that silver lining during challenging times."

About Ascend Cares

Our focus: Ascend Cares serves community needs in the areas of children's health and safety, education, housing, hunger and military.

The Ascend Cares Foundation is about making a difference in the lives of others. It is led by Ascend employees and supports Ascend families in their times of need, provides inspiring opportunities for community engagement and facilitates community leadership. Ascend Cares is funded entirely by donations and a company match, and every dollar contributed supports the work of the foundation.

Ascend Cares was founded in 2011 after a tornado outbreak in northern Alabama affected Ascend team members and their families near the Decatur facility. Since then, Ascend employees have made a tremendous impact on families in need and their local communities.

Programs

Community Projects

Employee-led Ascend Cares teams invest foundation dollars and volunteer hours throughout the year to support causes they are passionate about. This includes an annual Global Day of Caring where our employees and their families come together to give back by participating in projects large and small in their communities.

Hardship Grants

Employees and their families sometimes face unexpected financial burdens because of illness, natural disasters or other hardships. Ascend Cares offers financial assistance to team members facing these challenges in addition to match.

Community Impact Grants

At Ascend, we believe in making a difference in the lives of others. We know many of our employees are actively engaged in our communities, and that engagement brings potential opportunities for the Ascend Cares Foundation to support the work they are doing. The foundation funds Community Impact Grants to support the personal engagement of Ascend employees in handson community service projects. Rather than traditional financial sponsorship, the foundation grants are made to support the employee's active engagement in the project.

Community Service Scholarships

The Community Service Scholarships Program is a way for the foundation to invest in Ascend families and their students' educations. Scholarships and Community Impact Grants are awarded to dependents attending college or vocational school who have demonstrated a dedication to community service.

Ascend Cares Foundation 19/

By the Numbers 2020 Ascend Cares

TOTAL PROJECTS

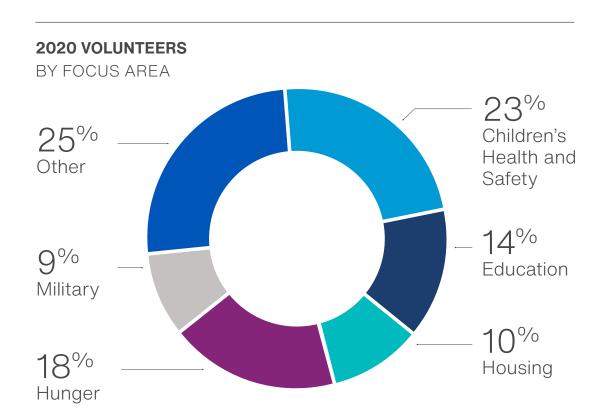
181

ASCEND VOLUNTEERS

1,863

HOURS VOLUNTEERED

7,204



Children's Health and Safety

58 Projects 484 Volunteers 2,115 Hours

Education

36 Projects 300 Volunteers 666 Hours

Housing

22 Projects 209 Volunteers 1,514 Hours

Hunger

48 Projects 366 Volunteers 1,202 Hours

68 employees and contractors received financial hardship support.

Military

23 Projects 194 Volunteers

1.073 Hours

25 Projects

1.488 Hours

520 Volunteers

Hardship Grants

Other

*Please note volunteer hours based upon multiple projects. Ascend Cares volunteers may have participated in activities for more than one focus area.

Thank you

Because of you the Ascend Cares Foundation is able to make a difference in the lives of thousands of people. Your constant hands-on involvement and generous donations allow us to support team members through hardships and partner with local organizations to help those in our communities.



Key Team Members



Board of Directors



Rizwan Amanullah

Phil McDivitt

Houston

Tom Boggs Chairman, Pensacola







Hal McCord

Matt Bowlus



Hardship Committee Members









Lynda Green









How to give

As a 501(c)(3) organization, Ascend Cares is funded through generous donations and company match. Contributions are tax deductible (federal tax ID #90-0709302).

Ascend employees can contribute through payroll deduction at any time. Anyone can make a donation at: ascendmaterials.com/ascendcares.

Employees can also contribute their time on projects through site team projects, Community Impact Grants and Ascend Cares committees.

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